



SPIRIT OF CHRISTMAS GIVING

The spirit of Christmas was certainly apparent and alive at St. Mary's Warrick this holiday season where gifts of food and other needed items were collected and presented to five needy families in our local community. This year, we joined with St. Mary's to adopt an organization that helps local families in the Tri-state area and our local community. Through the kindness and generosity of employees who contributed to this worthy volunteer cause, Program Champions assigned to departments to ensure provision of care organized, wrapped, boxed, numbered and packed over 70 boxes for our families.



(L to R): Elizabeth Litherland and Anne Morgan

All the gifts were delivered to their final destination by the students from the Civil Air Patrol Unit along with **Sally Whitacre**.

May God Bless each of you!



Civil Air Patrol Unit and Kristopher Kroeger, Project Search Intern

A special thanks goes to everyone who volunteered their time, effort and gifts to benefit those in need and to our Champions for their efforts and support in making this program a success. The Champions were **Roxanne Heuring, Darla Reinbrecht, Debbie Higdon, Debra Schoolcraft, Jayne Miller, Elizabeth Litherland, Carrie Boyer, Jane Aune and Gayle Miller**.

Christmas Parade

St. Mary's Warrick participated in the Boonville Christmas parade that was held on Sunday, December 18, through downtown Boonville. St. Mary's Trolley was decorated for Christmas and was accompanied by employees holding the St. Mary's Warrick banner along with a walking group distributing candy to children along the parade route.

Those involved were **Roxanne Heuring** and husband Bill, who helped decorate the trolley. **Jared Richey** drove the trolley and was accompanied in the vehicle by wife Tristan, their three children (Guy, Max and Lorna Mayree) and **Doris Wright**. **Gayle Miller** and **Kim Baxter** walked the route carrying the St. Mary's Warrick banner, while Kim's two daughters, Katelyn and Kiersten, distributed candy and sent Christmas greetings to onlookers.



(L to R): Doris Wright and Gayle Miller

WE LOOK UP TO OUR STARS.



Updates to Newsletter

Congratulations to our **STARS** for the months of November and December 2011:

Syed Ali, M.D.	Physician
Jane Aune	Serenity
Elaine Kay Bender	Serenity
Kimberly Berry	Business Office
Carrie Boyer	ER
Katie Bradley	Business Office
Tammy Gates	Dietary
Misty Harris	Med/Surg
Debbie Higdon	Laboratory
Alice Jessee	Business Office
Dianne Lashley	Med/Surg
Elizabeth Litherland	Radiology
Andy Meyer	Rehab
Summer Miller	Med/Surg
Jayne Miller	Respiratory
Gayle Miller	Surgery
Amy Morgan	Med/Surg
Holly Mullen	Business Office
Darla Reinbrecht	WIC
Michelle Sabelhaus	Med/Surg
John Schellhase	ER
Debra Schoolcraft	Business Office
Geri Stateler	Med/Surg
Patsy Stinson	Dietary
David Vaughn, M.D.	ER
Nina Wolfe	Purchasing

As we initiate the beginning of yet another new year, the *Warrick Way* newsletter will celebrate its own new beginning with some enhancements in its structure. Due to requests from employees asking that the newsletter be published more frequently than bi-monthly, we will be initiating a monthly newsletter. Due to the frequency of the publication, the newsletter may not include an Administrator's Column each month and may involve less pages than was provided bi-monthly. However, we will still need everyone's help in providing informative, newsworthy articles to continue providing regular monthly updates of current activities, events and information.

Along with these changes will come a new, fresh look and feel to the newsletter to keep up with the changing times. Keep an eye out for the forthcoming enhancements!



Welcome New Employees

<u>Date</u>	<u>Name</u>	<u>Department</u>
10-5-11	Vickie Kane	Serenity
10-30-11	Cheryl Richey	Administration
10-30-11	Linda Miller	Med/Surg
11-15-11	Lou Robertson	Laboratory
11-28-11	Karen Waters	Administration
11-28-11	Lisa Poland	Business Office
12-8-11	Patricia Kaiser	Business Office

All staff in ER and Med/Surg were also recognized.

What's the Word?



"It seems appropriate at the beginning of the New Year to add to the *Warrick Way* a new section authored by its new CMO (Chief Medical Officer). You might wonder what a CMO does. I'll give an answer after I relate a Christmas story about my brother and me. We were eight or nine years old, and on Christmas morning we awoke to two fine, brand new, shiny bicycles parked in the living room next to the tree.

Strangely what impressed us more than the bikes was that "Santa" had placed a plate under the kickstand so the kickstand would not poke through the carpet. (Those were the days when bikes had kickstands). Our attention was drawn toward this very small detail so we seemed to gloss over the "bigger picture" right in front of us.

After 32 years of practicing medicine, and more specifically, pulmonary and intensive care medicine, as CMO, I must now re-focus so as not to gloss over the bigger picture. I am compelled to see the administrative side of issues, not merely the medical side, and to advise in such a way that the doctors and the administrators can see the whole picture and not merely their part, like the plate under the kickstand.

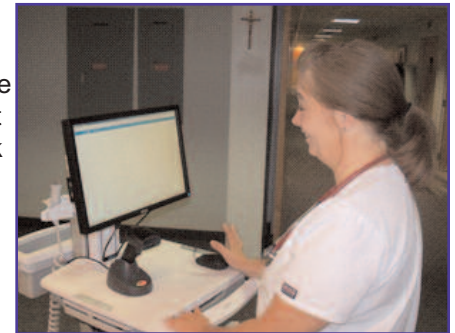
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The amazing race to EHR is off to a great start! Everyone put in a lot of hard work in the training sessions to prepare for the “go live” date. The Med/Surg and Serenity Units went live on December 5 and the Emergency Room went live on December 6. Congratulations to our Training winners. The Superusers are **Michelle Sabelhaus** and **Robin Rome**. Other users are **Mary Ingram**, **Erin Suter** and **Carrie Boyer**.

Implementing a new system is difficult. However, accomplishing this task while taking care of our patients is even more challenging. Admire the many challenges involved in implementing our new system, everyone has remained very positive. The staff displayed professionalism and upbeat attitudes during the new transition. **Claudia Rowley**, Med/Surg Nurse Manager, states, “I am very proud of the clinical staff in all of my areas on how well they have been working with the CPSI training staff to problem solve issues and work as a team to support each other. Job well done!”

After three complete weeks spent in Boonville, the CPSI staff expressed the feeling that the install of the new Patient Documentation Electronic Charting System went extremely well. The entire staff was very cooperative, highly trainable and open to the new computer system. Hospital administration went above and beyond to ensure that the install operation went smoothly. The cooperation of CPSI with St. Mary’s Warrick Hospital will continue into next year when a new, additional module of the software will be added in the first quarter.



Teresa Deller demonstrating Computer on Wheels (COW)

During this implementation process, you may have heard the term “meaningful use.” To help you better understand the definition of “meaningful use” and its implementation goals, here are a few details for your information. The overall goals of meaningful use are to implement the Electronic Health Records (EHR) technology which will improve quality, safety and efficiency of patient care; engage patients and families; improve care coordination; ensure adequate privacy and security for personal health information and improve population and public health.



(L to R): Geri Stateler, Brad Menke and Jared Richey

Meaningful Use has three stages and St. Mary’s Warrick is currently in Stage One. There are 15 data collection measures that we have to meet for Meaningful Use. The following are a few measures verified for our compliance rate:

1. Active medication allergy lists on more than 80 percent of our patients. (We are at 100 percent).
2. More than 50 percent of patients 13 years and older must have smoking status recorded. (We are at 75 percent).
3. More than 40 percent of clinical lab test results must be incorporated into the EHR. (We are at 100 percent).

Additional training and more experience with the system will allow us to exceed all the measures soon. The success of this project to date has been the result of GREAT TEAMWORK! Continued teamwork can help us achieve our goals. Congratulations to everyone involved! Keep up the great work!

NEWSFLASH!

We are excited to announce that effective as of January 5, 2012 the office of Doctor James Mooney has a new fax machine. That fax number is 897-7411. So please feel free to begin using this number for faxing reports or documents to Dr. Mooney’s office as needed.



(L to R): Shasta Hedman, James Mooney, M.D. and Katie Gresham

Standards of Conduct

Did you know that part of Ascension Health's Corporate Responsibility Program are the Standards of Conduct? These standards apply to all administrators, associates, medical staff members, leased associates and volunteers of Ascension Health and its Health Ministries.

There are six standards in which associates are to conduct themselves. These six standards are Quality of Care, Laws and Regulations, Human Resources, Business and Ethical Practices, Confidentiality and Conflicts of Interest. You can find these standards in their entirety under the Corporate Responsibility Program on the Intranet.

Please take time to read through these standards. The Standards of Conduct, along with our Mission, Vision and Values are the foundation of our Corporate Responsibility Program. If you need guidance or believe there may be an illegal or unethical situation, you are expected to take action. Action can be taken by talking to your supervisor, calling the Values Line or by contacting **Michael Klueh**, our Corporate Responsibility Officer.

What's the Word?

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I see great potential in St. Mary's Warrick. I hope as the CMO to help realize that potential. Although we are only part of a much bigger entity, St. Mary's Health System and ultimately Ascension Health, we must not forget our importance, like the plate under the kickstand. You never know whom might notice."

Peter Rosario, M.D.
Chief Medical Officer

Suggestion

As a result of a suggestion for a quieter environment, especially with noises from wheels on carts, over the next few months you may see Facility Services adopting new measures to help reduce noise. Our maintenance carts and rolling trash bins have many miles on them, which has produced worn-out wheels and bearings, creating additional noise.

Over the next several months, we are replacing these worn-out wheels with new, quiet dollies that have precision engineering. This endeavor will reduce up to 88 percent of the wheel noise.

We hope that our efforts will contribute to a quieter environment for all that come to us for care.

Customer Service Corner

We are called to Reverence:

How can we treat everyone we come in contact with today with the utmost reverence?

"Do unto others as you would have others do unto you!"

If you have any ideas or topics for publication in the newsletter, please contact **Maggie Speicher** in Administration at x113 to get your articles included in the monthly newsletter. The deadline for the next publication will be the end of January 2012. Please submit your articles by Friday, January 20, 2012.

We appreciate everyone's input and interest in sharing news articles about activities and department events. Remember, it is your information that keeps the newsletter going. Keep up the good work!

