

# Notice of Non-Discrimination & Availability of Services

## DISCRIMINATION IS AGAINST THE LAW

St. Vincent complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin, age, disability or sex. St. Vincent does not exclude people or treat them differently because of race, color, national origin, age, disability or sex.

**Español:** St. Vincent cumple con la leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, racionalidad edad, discapacidad o sexo. St. Vincent no excluye a las personas ni las trata de forma diferente debido a su origen étnico, color, nacionalidad, edad, discapacidad o sexo.

St. Vincent provides free aids and services to people with disabilities to communicate effectively with us, such as:

- Qualified sign language interpreters; and
- Written information in other formats (large print, audio, accessible electronic formats and other formats).

St. Vincent provides free language services to people whose primary language is not English, such as:

- Qualified interpreters; and
- Information written in other languages.

If you need these services, contact the St. Vincent Care Line at 317-338-CARE (2273).

If you believe that St. Vincent has failed to provide these services or discriminated in another way on the basis of race, color, national origin, age, disability or sex, you can file a grievance with:

Scott Odle, Corporate Responsibility Officer  
 St. Vincent Health  
 10330 N. Meridian Street, Suite 405  
 Indianapolis, IN 46290  
 317-583-1472 TEL | 317-583-3255 FAX  
 saodle@stvincent.org

You can also file a civil rights complaint with the Indiana Civil Rights Commission (ICRC) by calling 1-800-628-2909 or filing electronically at [in.gov/icrc/](http://in.gov/icrc/).

You can file a grievance in person or by mail, fax or email. If you need help filing a grievance, Scott Odle, Corporate Responsibility Officer is available to help you. You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights electronically through the Office for Civil Rights Complaint Portal, available at <https://ocrportal.hhs.gov/ocr/portal/lobby.jsf>, or by mail or phone at:

U.S. Department of Health and Human Services  
 200 Independence Avenue SW  
 Room 509F, HHH Building  
 Washington, DC 20201  
 1-800-868-1019, 800-537-7697 (TDD)

Complaint forms are available at <http://www.hhs.gov/ocr/office/file/index.html>.

**ATTENTION: IF YOU NEED AN INTERPRETER, LANGUAGE ASSISTANCE SERVICES ARE AVAILABLE TO YOU FREE OF CHARGE. CALL 1-317-338-2273.**

<p><b>SPANISH</b>                  ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-317-338-2273 (TTY: 711).</p>
<p><b>CHINESE</b>                  注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-317-338-2273 (TTY: 711)。</p>
<p><b>GERMAN</b>                  ACHTUNG: Wenn Sie Deutsch sprechen, stehen Ihnen kostenlos sprachliche Hilfsdienstleistungen zur Verfügung. Rufnummer: 1-317-338-2273 (TTY: 711).</p>
<p><b>PENNSYLVANIA DUTCH</b>                  Wann du Deitsch (Pennsylvania German) schwetzsch, kansch du mitaus Koschte ebber gricke, ass dihr helft mit die englisch Schprooch. Ruf selli Nummer uff: Call 1-317-338-2273 (TTY: 711).</p>
<p><b>BURMESE</b>                  သတိပြုရန် - အကယ်၍ သင်သည် မြန်မာစကား ကို ပြောပါက၊ ဘာသာစကား အကူအညီ၊ အခမဲ့၊ သင့်အတွက် စီစဉ်ဆောင်ရွက်ပေးပါမည်။ ဖုန်းနံပါတ် 1-317-338-2273 (TTY:711) သို့ ခေါ်ဆိုပါ။</p>
<p><b>ARABIC</b>                  ملحوظة: إذا كنت تتحدث انكر اللغة، فإن خدمات المساعدة اللغوية تتوافر لك بالمجان. اتصل برقم 1-317-338-2273 (رقم هاتف الصم والبكم: 1-711).</p>
<p><b>KOREAN</b>                  주의: 한국어를 사용하시는 경우, 언어 지원 서비스를 무료로 이용하실 수 있습니다. 1-317-338-2273 (TTY: 711) 번으로 전화해 주십시오.</p>
<p><b>VIETNAMESE</b>                  CHÚ Ý: Nếu bạn nói Tiếng Việt, có các dịch vụ hỗ trợ ngôn ngữ miễn phí dành cho bạn. Gọi số 1-317-338-2273 (TTY: 711).</p>
<p><b>FRENCH</b>                  ATTENTION: Si vous parlez français, des services d'aide linguistique vous sont proposés gratuitement. Appelez le 1-317-338-2273 (ATS: 711).</p>
<p><b>JAPANESE</b>                  注意事項：日本語を話される場合、無料の言語支援をご利用いただけます。1-317-338-2273 (TTY: 711) まで、お電話にてご連絡ください。</p>
<p><b>DUTCH</b>                  AANDACHT: Als u nederlands spreekt, kunt u gratis gebruikmaken van de taalkundige diensten. Bel 1-317-338-2273 (TTY: 711).</p>
<p><b>TAGALOG</b>                  PAUNAWA: Kung nagsasalita ka ng Tagalog, maaari kang gumamit ng mga serbisyo ng tulong sa wika nang walang bayad. Tumawag sa 1-317-338-2273 (TTY: 711).</p>
<p><b>RUSSIAN</b>                  ВНИМАНИЕ: Если вы говорите на русском языке, то вам доступны бесплатные услуги перевода. Звоните 1-317-338-2273 (телетайп: 711).</p>
<p><b>PUNJABI</b>                  ਧਿਆਨ ਦਿਓ: ਜੇ ਤੁਸੀਂ ਪੰਜਾਬੀ ਬੋਲਦੇ ਹੋ, ਤਾਂ ਭਾਸ਼ਾ ਵਿੱਚ ਸਹਾਇਤਾ ਸੇਵਾ ਤੁਹਾਡੇ ਲਈ ਮੁਫਤ ਉਪਲਬਧ ਹੈ। 1-317-338-2273 (TTY: 711) 'ਤੇ ਕਾਲ ਕਰੋ।</p>
<p><b>HINDI</b>                  ध्यान दें: यदि आप हिंदी बोलते हैं तो आपके लिए मुफ्त में भाषा सहायता सेवाएं उपलब्ध हैं। 1-317-338-2273 (TTY: 711) पर कॉल करें।</p>